

“the premium service to match your lifestyle”

  
**Collision**  
SOLUTIONS *It needn't be a bumpy ride*

## If one of your drivers has an accident...

- Minimise business disruption
- Avoid unexpected demands on your company's cash flow
- One phone call - Minimal administration

## How we can help...

- 24/7 response – nationwide – for your drivers
- Similar replacement vehicle – Fast!
- We will look after the vehicle repairs and deal with all your insurance issues



## If your driver's not at fault, we will...

Provide an equivalent vehicle to the one damaged – immediately if the vehicle is not driveable or road legal.  
Supervise the repair at a body shop of your choosing, or at one of our national panel of insurance-approved repairers.  
Manage the claim against the at-fault driver's insurer. Arrange payment for all costs incurred from the insurer of the 'at fault' driver.



## What this means to you...

A minimum of disruption to your business – we provide the vehicle you need to continue your business – when you need it. If your vehicle is beyond repair we will provide the replacement for a further seven days once you've received a cheque from your insurer. Our professionals take away the hassle and deal with the paperwork. Cash flow benefits – no insurance excess or hire charges to pay.

## Even if your driver is at fault, we will...

Immediately contact the other party before they contact a solicitor or accident management organisation  
Offer them a replacement vehicle free of charge  
Offer to repair their vehicle without involving their own insurer. In some cases and at our discretion we may be able to offer your driver a vehicle free of charge.



## What this means to you...

Controls the costs against your insurer, helping to keep your renewal costs down.

Makes life easier for the other party (no hire charges or insurance excess) – they may be your customers!

If your employees drive their own vehicles on company business – **ALL THE BENEFITS APPLY!**

- Minimum disruption to your business
- One phone call to deal with the claim
- Replacement vehicle, similar to their own
- No Excess to pay, if it wasn't their fault
- No hire charges to pay



We supply handy cards for each employee with contact details



**ONE CALL, ONE SERVICE, ONE SOLUTION**  
**FREEPHONE**  
**0800 093 8441**

Our priority is always to ensure minimal disruption to your business following an accident.

But that's only a part of our service.

When your employee calls us one of our professional support team will take details of the accident and provide advice where needed.

We will then assess whether there is a negligent party against whom a claim for losses can be pursued.

If the accident is deemed to be not the fault of your employee we will provide a suitable replacement vehicle for the duration of the repairs or, if your vehicle is deemed to be a total loss, for seven days after you receive payment from your insurer for the agreed settlement value.

If your vehicle is not driveable we will deliver a suitable replacement vehicle to your employee. If your vehicle is driveable and still in use following the accident then we will provide a vehicle for your company while your own vehicle is to be repaired. The hire charges for the replacement vehicle will be recovered from the insurer of the at fault party.

At our discretion we may also provide a suitable replacement vehicle free of charge in circumstances where your employee was at fault.

In order to save you making claim on your own insurance policy with the resultant risk of the loss of your no claims bonus we will, if you wish, also agree the cost of repairs to your damaged vehicle, either with your preferred repairer or one of our network of repairers and authorise and fund those repairs. The charges for the inspection and repairs to your vehicle will be recovered from the insurer of the at fault party.

We will manage your claim and liaise with everyone on your behalf – witnesses, insurers, repairers, and the third party - and, if you require formal legal advice, we will appoint a solicitor to act on your behalf.

We will maintain contact with the repair shop repairing your vehicle and will keep you informed of the progress of repairs.

We will help you recover any other element of loss that you have suffered as a result of the accident e.g. equipment, goods, policy excess, travelling expenses and personal injury.